

Content Management Policy

Last updated: September 16, 2026

At Romantic AI, our mission is to foster a secure and ethically responsible digital environment for every individual interacting with our Website. Our dedication to this mission has shaped a comprehensive Content Management Policy that embodies our commitment to safety, respect, and legal compliance.

This document delineates our approach to crucial operational aspects such as verifying the ages and identities of our users, scrutinizing and managing the content lifecycle, ensuring the integrity of our platform through continuous monitoring, and adopting proactive measures against any form of misuse or illegal activity. In every facet of our operations, from content creation to user engagement, we prioritize the welfare of our community and adhere strictly to the highest standards of digital conduct.

1. Age Verification

Enhanced Age Gate:

Upon their first interaction with our platform, users encounter an advanced age verification gate. This system is designed not merely as a barrier but as a proactive filter, ensuring that access is strictly reserved for users who meet our age criteria.

Affirmation and Consent:

Users are required to affirmatively declare their age, providing explicit consent that they are of legal age. This affirmation is a binding assertion of eligibility, reinforcing the gravity of accessing age-restricted content.

2. Content Review and Moderation

Romantic AI applies multi-layer automated filtering to AI-generated content to prevent the generation of illegal or otherwise prohibited content. A proprietary AI-based filter screens user inputs before generation and blocks prohibited requests, while the underlying AI models are configured and instructed to refuse prohibited content at the model level. These independent safeguards operate together to prevent prohibited content from being generated, including where a request is framed in a way intended to bypass the filtering controls. Generated output is additionally classified before it is delivered to the user, covering both text and images, and output identified as prohibited is not delivered.

Our content moderation team reviews flagged or reported content in accordance with our Complaint Policy and shall take appropriate enforcement measures within five (5) business days where necessary. Where a violation of applicable laws, platform policies, or our Terms & Conditions is identified, the relevant content is immediately removed. Other enforcement measures may include restriction of access to content, implementation of additional safeguards, or account suspension.

3. AI-Generated Content and System Interaction

The Website does not permit users to upload, submit, or publish any files or media.

All visual and textual outputs available through the Service are generated exclusively by our Artificial Intelligence systems in accordance with our Terms and Policies, which prohibit illegal, harmful, or rights-infringing content.

Access to and interaction with generated content is system-controlled and monitored to ensure compliance with applicable laws and platform policies.

Downloading or exporting content from the platform may be technically limited or restricted and is subject to safeguards designed to prevent unauthorized use or distribution.

4. Continuous Platform Monitoring

Romantic AI values the safety and integrity of its users. Interactions with AI systems are subject to automated monitoring and moderation mechanisms designed to ensure compliance with applicable laws and platform policies.

We do not continuously review all interactions in real time. Content or activity that is detected or reported as potentially violating applicable laws or platform policies shall be flagged and assessed in accordance with our Complaint Policy. Romantic AI shall assess the relevant complaint and content on the merits and shall take appropriate action within five (5) business days, including removal or restriction of access to content, suspension of access to the Service, or implementation of additional moderation safeguards where necessary.

Automated controls act without human involvement. A member of our moderation team reviews a matter in the following circumstances:

- a. a user submits a complaint or report under our Complaint Policy;
- b. a person requests removal of content on the ground that it resembles them or another real person, under our Content Removal Policy;
- c. a rights holder submits a notice under our DMCA Policy;
- d. a payment partner, regulator, hotline, non-governmental organisation or law enforcement authority notifies us of a concern;
- e. a user appeals an enforcement measure;
- f. a matter is ambiguous, contested, or turns on context that automated classification cannot resolve.

Where, as a result of such review, content is determined to violate applicable laws, platform policies, or our Terms & Conditions, such content is immediately removed from the platform.

We aim to maintain a safe and compliant environment while respecting user privacy.

5. Ethical Marketing Practices

We strictly prohibit any marketing practice that uses, references, or promotes prohibited or illegal content, or content that would violate our Terms & Conditions, Blocked Content Policy, or applicable law, for the purpose of attracting users, generating publicity, or driving traffic to our Website or services.

Our marketing strategies comply with legal standards and ethical guidelines, ensuring that advertisements do not target minors or promote prohibited content.

We monitor our marketing campaigns to prevent any association with illegal or unethical activities.

6. Trafficking, Abuse, and Illegal Activities

Romantic AI takes a strong stance against trafficking, abuse, and any illegal activities. Our platform includes mechanisms to identify and report such violations.

Romantic AI collaborates with law enforcement and other organizations as necessary to address and prevent illegal activities.

7. User Responsibility

Users are responsible for their use of the Service and their interactions with AI-generated Output. Users must ensure that their use of the Service complies with applicable laws, our Terms & Conditions, and all platform policies.

Users are prohibited from attempting to use the Service to generate, request, or obtain content that violates applicable laws or platform policies.

8. Content Removal Policy

Our Content Removal Policy provides a process for addressing AI-generated outputs that may inadvertently resemble real individuals or violate our policies.

We review and respond to valid requests in accordance with our Complaint Policy and shall take appropriate action within five (5) business days where necessary.

9. Policy Enforcement and Updates

Violations of this policy may result in content removal, account suspension, or termination, and, where applicable, legal action.

Recognizing the dynamic nature of digital interactions, we regularly update our policies to adapt to new challenges and community feedback, ensuring our platform remains a safe and welcoming space for all. We encourage users to review our policies regularly to stay informed.

10. Contact information

Our team is always available for inquiries or concerns regarding our Content Management Policy. We encourage our community to reach out with feedback or questions at support@romanticaai.com

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